



Zelle® made simple

Tips to help you move money safely

Zelle® makes it easy to send and receive money. And with that convenience comes responsibility.

Confirm Your Contact Info: Before you enroll, make sure your email and U.S. mobile number are up to date.

Enroll through the Huntington Mobile Banking app: Tap on the Pay & Transfer tab and then select to Enroll.

Send only to people you trust: Zelle® is designed for friends, family, and people you know, like your babysitter or neighbor. If you're not sure you'll get what you paid for, don't use Zelle®.

Ask recipients to enroll first: If your recipient isn't enrolled, their first payment may take longer. A quick heads-up helps them get set up and receive your money faster.

Double check before you send: Payments happen fast and can't be canceled once the recipient is enrolled. Always confirm the email or mobile number before hitting Send.

Know what Zelle® doesn't cover: Zelle® doesn't offer purchase protection like credit cards do. If you don't receive what you paid for, you may not get your money back.

Use requests wisely: When requesting money, share your enrolled email or mobile number. If a request is pending, check with the recipient of your request before sending another one.

Watch Out for Scams

Imposter Alerts

Scammers pose as your bank or Zelle® support. Huntington will never ask for your password or to unexpectedly click a link for account maintenance.

"Pay Yourself" Scam

You get a text about a "fraud alert" and are told to send money to yourself to stop it. Don't do it!

Marketplace Deals

That too-good-to-be-true deal on tickets or electronics? If they want Zelle® before delivery, walk away.

Romance or Friendship Requests

Someone you met online needs "urgent help" and asks for Zelle®. If you haven't met in person, don't send money.

Job or Prize Offers

You're told you've won or landed a job but need to send money first. Real offers don't work that way.

Learn More

Visit [huntington.com/Personal/mobile-banking/Zelle](https://www.huntington.com/Personal/mobile-banking/Zelle)