



Automated Telephone Banking

We make it easy to get 24/7 access to your account balance, make payments, transfer money and more.

Call (800) 480-2265 or (616) 335-8828 outside the U.S.

You can use the Huntington phone banking service by voice, with your touch-tone keypad or both.

If you wish to...	To access this option (please say)	We will respond with	Confirmation
Hear available balance ¹	"Account Balance" "Check balance"	<i>"Account Balance"</i>	Confirm Account type
Hear all recent transactions	"Transaction History" "Balance my Checkbook" "Verify a check cleared"	<i>"Transaction history"</i>	Confirm account and then transaction type
Transfer funds between your related deposit accounts	"Transfer Money" "Funds Transfer"	<i>"Transfer money"</i>	Confirm accounts being transferred FROM and TO
Report a lost/stolen ATM or debit card	"I lost my card" "My card was stolen"	<i>"Lost or Stolen Card"</i>	Confirm last 4 digits of card
Change your ATM/ Debit card PIN	"Change my PIN"	<i>"Help with your ATM Debit PIN"</i>	Confirm current PIN and then new PIN
Change your overdraft service election	"Overdraft"	<i>"Overdraft"</i>	Route to agent for further assistance
Make a Payment and Direct Deposit	"Make a Payment" "Pay Loan"	<i>"Make a payment"</i>	Confirm destination for payment

Tips for use:

- There are now easier ways to navigate through our phone menus. For example:
 - Say “Skip it” to skip dialogue
 - Say “Help” to hear available options
 - Say “Next” to hear more information
 - Say “Repeat” to repeat last information
 - say “Main Menu” to get back to the main menu for a different account access
 - Say “Not a Customer” to get third party options
- Visit **Huntington.com** for online inquiries and assistance. For example:
 - Forgot your username? Visit:
<https://selfservice.huntington.com/account/forgotusername>
 - Need to reset your password? Visit
<https://selfservice.huntington.com/default/ForgotPassword/3>
 - The “Ask Us” Automated Assistance can help you get quick answers to basic questions

¹ “Funds Availability Policy” defines when funds deposited into your accounts will be available to use. Visit <https://www.huntington.com/account-disclosures> for more information.