

Help be prepared against fraud this tax season

Tax season is an ideal time for scam artists and cybercriminals to steal personal data or use information they already have. With your social security number, thieves can file a fraudulent return in your name and collect the refund. They can also use or sell your personal information to commit other crimes.

To help avoid tax-related identity theft, taxpayers are encouraged to file their taxes early, regularly monitor their credit reports and be suspicious of any request that asks for their personal information.

COMMON TAX SCAMS



Email Phishing

Email phishing scams are designed to trick taxpayers into thinking these are official communications from the IRS or others in the tax industry, including tax software companies.

Be alert to emails from the Taxpayer Advocacy Panel (TAP), which is a volunteer board that advises the IRS on systemic issues affecting taxpayers. TAP never requests, and does not have access to, any taxpayer's personal and financial information.



Phone Phishing

Phone scams from callers claiming to be IRS employees, using fake names and ID numbers that target taxpayers and recent immigrants. They may know a lot about their targets, and they usually alter the caller ID to make it look like the IRS is calling.



Text Smishing

Variations of phishing emails come by text messages that link to fake websites intended to mirror the official IRS website.

Remember: Huntington will never ask you for account numbers or passwords by phone, email or text.

Learn more about phishing at [huntington.com/Privacy-Security](https://www.huntington.com/Privacy-Security).

HOW TO REPORT TAX FRAUD

1. Forward any suspicious tax-related email to phishing@irs.gov.
2. Call the IRS Identity Protection Specialized Unit at (800) 908-4490 or visit <https://www.irs.gov/individuals/how-do-you-report-suspected-tax-fraud-activity>.
3. File a complaint with the Federal Trade Commission (FTC) at [identitytheft.gov](https://www.ftc.gov/identitytheft).
4. Consider placing a fraud alert on your credit records with the three major credit bureaus at [equifax.com](https://www.equifax.com), [transunion.com](https://www.transunion.com) and [experian.com](https://www.experian.com).
5. Contact your bank and any other financial institutions, and close any financial or credit accounts that might have been opened without your permission or compromised by identity thieves.

Turn over for additional tips.

\$46 million

dollars in fraudulent refunds caught by the IRS as of February 24, 2018¹

23%

of reported identity theft complaints in 2017 were employment and tax-related²

371K

identity theft complaints filed with the FTC in 2017³

¹ Source: Treasury Inspector General for Tax Administration, *Interim Results of the 2018 Filing Season*

² Federal Trade Commission, *Consumer Sentinel Network Data book 2017*. Last Modified March 2018. https://www.ftc.gov/system/files/documents/reports/consumer-sentinel-network-data-book-2017/consumer_sentinel_data_book_2017.pdf

³ Source: Federal Trade Commission, *FTC recaps consumer complaint data for 2017: Who's on the list?*

How to Help Avoid Tax Scams

Legitimate companies will not ask you to provide or verify sensitive information through non-secure means, such as email or text.

- **File your taxes as early as possible during tax season.** Fraudsters using stolen identities tend to file false returns early hoping to obtain refunds before the legitimate taxpayer files their return.
- **If you aren't required to file a tax return, consider filing anyway to prevent someone else from filing in your name.** This will also help alert you in case someone has already filed a fraudulent return in your name.
- **Before giving out information,** verify email or other requests that appear to come from a tax professional, financial institution or government entity.
- **Scammers often may have extensive information about a person,** and the caller ID on your phone may actually show a local law enforcement agency or similar official-looking name.
- **Only give out your personal information when absolutely necessary**—especially on websites and social media sites—and keep track of who you give it to. This could be helpful in determining the source of a breach of personally identifiable information if you become a victim.

How the IRS Contacts Taxpayers

- **The IRS will not initially contact you by phone call, text message, social media or e-mail** to ask for your personal or financial information or to obtain payment for a tax bill. The government loves a paper trail. The IRS will write to you first, possibly multiple times. If you are unsure about a tax bill, call the IRS at (800) 829-1040.
- **The IRS will not give you an ultimatum** to pay up immediately or demand that you wire money. The IRS also won't call to congratulate you for getting a refund.
- **The IRS will not demand** that the taxpayer pay without the opportunity to question or appeal.
- **The IRS will not threaten** to send police, immigration officers or other law enforcement to arrest you.
- **The IRS will not ask you** to pay your debt using iTunes gift cards or any other type of gift or debit cards. They also will not ask you to pay with alternative currency, such as bitcoin.
- **In the case of a personal visit from someone claiming to be from the IRS or other government entity,** check for official credentials in the form of a pocket commission and HSPD-12 card. No one making a personal visit will demand immediate payment, especially to a source other than the U.S. Treasury.

Contact Huntington

If you think you may be a victim of fraud related to your Huntington credit or debit card, or your card has been lost or stolen, please let us know right away at **(800) 480-2265**.

If you receive a suspicious email claiming to be from Huntington, please let us know at **ReportFraud@huntington.com**.

Visit **[huntington.com/Security](https://www.huntington.com/Security)** for more tips on protecting yourself and to learn more about how we help protect your privacy and keep your information secure.

This information does not constitute legal or tax advice. As with all tax planning, please consult your attorney or tax advisor.

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